

The sample reports provided on the following pages are the minimum amount of monthly information required by the DOC. This information is provided for your bidding purposes only and should not be used to determine actual inmate calling usage. Please refer to Attachment A for 1997 call figures for all DOC locations where the present inmate calling system is installed.

PTACS Report 17A

98/03/03

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New England Telephone Company
Detail of Public Telephone Payment to
Comm of Ma Corr Dept.
100 Cambridge Street
Boston, MA 02202

Key Phone is: 508-875-9613

Commission Period: Feb 1998

Telephone	Revenue	Commission
508-872-4009	1,457.38	582.95
508-872-4250	1,269.73	507.89
508-872-4955	945.69	378.28
508-872-5044	654.13	261.65
508-872-5158	1,108.11	443.24
508-872-5276	1,132.69	453.08
508-872-5349	371.00	148.40

JCC0980-01 MCI Telecommunications, Inc. Date: 02/13/1998
Check Summary Report
Commission Period: January 1998

MCI/Commonwealth of Mass.
Attn: DOC's Acct Team
800 Boylston 7th Floor
Boston, MA 02199

Vendor: XXXXXXXXXXXX
Account: XXXXXXXXXXXX

Current Month	Calls	Minutes	Revenue	Rate	Commission
International	0	0	0.00	40.0%	0.00
Interstate 16,664	213,255	119,785.69	40.0%	47,914.30	
IntraState MA	19,318	233,982	47,229.90	40.0%	19,692.07
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Totals	35,982	447,237	169,015.59		67,606.37
Commission Earned:					67,606.37

**The Commonwealth of
Massachusetts
Department of Correction**

**Response to Bidder
Written Inquiries
for**

**Inmate Calling System
& Related Services**

DOC File No. 98-Phone2000

July, 1998

The following Amendment to the RFR is provided in response to this inquiry:

Amendment V

Section 5.4.15 of the DOC RFR Document – File # 98-Phone2000 is deleted in its entirety.

25. Regarding Section 5.4.11 – If system provides acceptance by called party on pre-paid Direct Dial (debit) calls, will delay of start of billing still be necessary?

Yes. The DOC reserves the right to present (insert) appropriate messages, call branding or other information to the called party prior to acceptance of the call.

26. Can we install standard inmate type phones in locations where “coin phones” will be in the collect only mode? Will non-inmates have access to these phones and is recording required on these phones?

In those facilities (See Attachment A of the RFR document) requiring coin telephones, these telephones must allow for standard pay telephone operation. (See the response to Question 22 in this document.) In those facilities where coin telephones are used in collect only mode for inmate use, the Bidder may use standard inmate calling system station equipment. At installation, these telephones will not require recording capabilities, however, the Bidder may be required at the DOC's request to install an inmate control system and/or recording capabilities at these locations in the future.

27. There is a clause in your standard contract allowing for termination of contract for convenience. Will a response be rejected if there is an exemption to this clause.

The Commonwealth Terms and Conditions and Standard Contract are maintained by the Office of the Comptroller. Both documents must be agreed to by a proposing Bidder. Exemptions to these documents are not accepted by the DOC.

28. In attachment B, you provide only call volumes. Will you provide actual call revenue figures for the same time period to assist vendors other than incumbents in determining anticipated revenues?

Attachment B *of this document* includes total revenue and commission figures for the current inmate calling system for the time period of October, 1997 through April, 1998 both for Bell Atlantic (Local and IntraLATA calling) and MCI (InterLATA calling). No further breakdown of these figures is available for your use at this time.

29. Can you provide NPA and NXX listings for each facility.

Attachment C *of this document* includes the NPA and NNX for each DOC facility.

30. What make, model and style telephone sets are currently installed at DOC facilities for indoor, outdoor and "movable" stations?

As the RFR requires that all existing inmate station equipment be replaced with new equipment from the proposing bidder, this information is not required for the submission of a proposal for an Inmate Calling System by bidders.

31. What make, model and style mounting boards and/or enclosures are currently installed at DOC facilities for indoor and outdoor stations?

As the RFR requires that all existing inmate station equipment and enclosures be replaced with new equipment from the proposing bidder, this information is not required for the submission of a proposal for an Inmate Calling System by bidders.

32. What are the dimensions of the food slot described in Section 5.3 through which a "movable" phone must fit?

The average food slot is 4.5 inches X 12 inches. Some facilities have larger food slots. Only one facility has food slots that measure 4.5 inches X 8.5 inches.

33. Will currently installed inmate telephone station equipment become the property of the DOC at the conclusion of the current contract? If so, will the telephone stations remain in place for use by the successful bidder?

No. The Bidder must provide new inmate telephone station equipment for all required locations of the DOC.

34. Does DOC currently re-use recording media after a certain period of time and if so, how long does DOC require that recordings be preserved?

DOC department policy is to retain recordings for 90 to 120 days. However, some media may need to be retained longer to do ongoing investigations or because the media is under subpoena as evidence.

35. What countries outside of the United States are inmates currently able to call?

As of May, 1998, the DOC has allowed collect only inmate calling to Canada, the U.S. Virgin Islands and Puerto Rico. The DOC allows debit calling to all other countries. At present, the majority of these countries being called by inmates are the Dominican Republic and Central and South America.

36. What is the current percentage of three-way call attempts which are intercepted and terminated.

This information is not currently track and therefore is not available.

37. Please describe the current staffing of the site administrators, including total number of administrators, average hours per week, the number of facilities each administrator is responsible for, how many administrators are on-site, off-site, etc.

The chart in Attachment D *of this document* provides the current number of site administrators being used by DOC. The Bidder is required, however, to meet the manpower demands of DOC which change from time to time during the contract.

38. For the purpose of integrating inmate calling systems with the Oracle-based DOC inmate management system and intelligence database, is the vendor(s) of those systems required by contract to provide development and engineering support to the bidder to achieve the level of integration desired by DOC?

The DOC shall negotiate with the awarded bidder any resources required to integrate the two system should this be desired by the DOC. Any reasonable requests for DOC resources will be met by the DOC to attain the desired integration.

Attachment B

Current Call Revenues

**FY 1998 INMATE CALLING
COMMISSION – REVENUES**

Bell Atlantic (Local/Intra-LATA)

Month	Revenue	Commission
October, 1997	\$ 260,283.00	\$ 104,113.20
November, 1997	\$ 278,070.28	\$ 111,228.11
December, 1997	\$ 309,240.25	\$ 123,696.10
January, 1998	\$ 275,019.30	\$ 110,007.72
February, 1998	\$ 271,601.00	\$ 108,640.40
March, 1998	\$ 309,798.73	\$ 123,919.49
April, 1998	\$ 282,386.48	\$ 112,954.59
Total:	\$1,986,399.03	\$ 794,559.61

MCI (InterLATA)

Month	Revenue	Commission
October, 1997	\$ 165,342.18	\$ 66,136.87
November, 1997	\$ 155,770.05	\$ 62,308.02
December, 1997	\$ 187,099.78	\$ 74,839.91
January, 1998	\$ 169,015.93	\$ 67,606.37
February, 1998	\$ 187,286.98	\$ 74,914.79
March, 1998	\$ 179,952.78	\$ 71,981.11
April, 1998	\$ 185,828.15	\$ 74,331.26
Total:	\$1,230,295.83	\$ 492,118.33